

Jamil Abou Afech

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Beirut, Lebanon

PROFESSIONAL SUMMARY

IT Systems Administrator and Network Engineer with 4 years of experience in managing servers, optimizing network infrastructures, and delivering secure, high-performance IT solutions. Skilled in virtualization technologies and infrastructure upgrades, with a strong focus on enhancing system reliability, security, and scalability.

CORE QUALIFICATIONS

Soft Skills

- Strong problem-solving and analytical abilities.
- Excellent interpersonal and communication skills.
- Adaptable and resourceful in dynamic IT environments.
- Collaborative team player with leadership capabilities.

IT Skills and Technologies

- **Server Management:** VMware, Hyper-V, Veeam Backup & Replication.
 - **Network Management:** VLANs, LAN/WAN management, routing, switching, and network optimization.
 - **Cloud Services:** Windows 365, OVH Cloud, Azure fundamentals.
 - **Security Implementation:** Firewall management, Active Directory management, and security Policy.
 - **Troubleshooting:** Hardware diagnostics, software debugging, and performance optimization.
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PROFESSIONAL EXPERIENCE

Astrolabe ICT

Senior IT Operations and Support Specialist

JUL 2024 - MAR 2025

Beirut - Lebanon

Achievements

Hybrid

Delivered advanced network and system solutions with Astrolabe ICT (July 2024 – March 2025), contributing to multiple projects, including Ain Wazein Medical Village (December 2024 – March 2025) and the Tanmia Project (July 2024 – November 2024), enhancing performance, security, and scalability across diverse IT environments.

- Designed and deployed switch network architectures that improved data transfer speeds by 30% and reduced latency by 25% across server and cloud environments.
- Performed virtual machine (VM) copying operations to OVH Cloud environments, supporting system transition activities with minimal disruption.
- Planned and executed network, server, VMware, and HyperV infrastructure upgrades, maintaining high availability with minimal disruptions.
- Strengthened security by implementing advanced switch and server configurations, streamlining Active Directory policies, and enhancing backup and disaster recovery solutions with Veeam.
- Created technical documentation that cut onboarding time for new IT staff by 50%.

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Daherfoods
IT Officer and Support Specialist

APR 2023 - JUL 2024
Ferzol, Zahle - Lebanon

Achievements

Full Time · On-Site

- Resolved 95% of IT support tickets within 2 hours, improving department response time by 30%.
- Collaborated with staff to resolve network issues and implement fixes.
- Troubleshoot and repair hardware, software, and network issues, and evaluate new IT technologies and problems.
- Install, configure, and upgrade hardware and software, including Servers, VMs, NVRs, and other Systems.
- Research and evaluate new IT technologies.

Contact : +961 8 950 060 · info@daherfoods.com

Michel Daher Social Foundation (MDSF)
Arduino Training Instructor

JUN 2023 - JUL 2023
Ferzol, Zahle - Lebanon

Achievements

Part Time · On-Site

- Planned and executed a twelve-session Arduino training program, focusing on programming fundamentals and hardware integration.
- Developed comprehensive lesson plans to guide participants through practical projects and troubleshooting challenges.
- Received positive feedback for effective instruction and fostering hands-on learning experiences

Contact : +961 70 824 879 · info@daherfoundation.org

Astrolabe ICT
Oracle Application Express Developer (Internship)

Nov 2022 - Mar 2023
Furn El Chebbak, Beirut - Lebanon

Achievements

Full Time · On-Site

- Develop new applications and enhance existing applications using Oracle.
- Application Express, SQL, PL/SQL, workflows, and other development tools.
- Responsible for designing, developing, testing, and documenting using Oracle Application Express Software to meet users' needs.
- Understand existing design/process of applications and data integrations, and troubleshoot issues based on requirements.

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Ethel Chocolate
Technical Support and Systems Administrator

JUL 2020 - JUN 2021
Industrial Zone, Zahle - Lebanon

Achievements

Part Time · On-Site

- Troubleshoot and resolve hardware, software, and network issues efficiently.
- Monitor system performance and implement security measures to ensure reliability.
- Install, configure, and upgrade hardware and software to meet evolving needs.
- Develop and enforce security policies to protect the IT infrastructure.
- Evaluate new IT technologies to improve system capabilities.

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EDUCATION

Bachelor of Science in Computer Engineering
2018 - 2023

Lebanese International University (LIU)

PROJECTS

Ain Wazein Medical Village

Astrolabe ICT
Dec 2024 - Mar 2025

Tanmia

Astrolabe ICT
Jul 2024 - Nov 2024

LANGUAGES

Arabic

Native or Bilingual Proficiency

English

Full Professional Proficiency